

How to submit an error in HDPOS smart?



HDPOS smart Tutorials

You might come across different errors while working on HDPOSsmart. These errors can be submitted to our support team for helping you resolve them.

To submit an error, please follow the steps as shown below:

1. Error is displayed with appropriate message

Error

Transaction failed due to insufficient amount in cash register

Send Error to Support Team... Close

2. Click on **Send Error to Support Team...** button

Error

Transaction failed due to insufficient amount in cash register

Send Error to Support Team... Close

3. Enter name, company name, contact details, and a brief explanation about the error in the **Error Submit Form**

Error Submit Form

Your Name : Veronica

Company Name : Hyper Drive Super Market

Email Address : veronica@abc.com

Phone Number : 9000000001

Additional Notes :

Error is displayed while saving invoice from 'Pay Now' window with food coupon payment mode.]

Submit Error to Support Cancel





4. Click on **Submit Error to Support**

Error Submit Form ×

Your Name :

Company Name :

Email Address :

Phone Number :

Additional Notes :

Once an error has been submitted, our customer support personnel would contact you as soon as possible to help resolve the error for you.

